Privacy Policy

Introduction

PRM Services respects the privacy and safeguarding of personal information for our customers.
This online privacy statement explains why we collect personal information from you, how we use it and the steps we take to ensure your privacy is protected when visiting myventex.com.

Why we collect personal information

PRM Services collects personal information from you only with your knowledge and consent to help meet our commitment to provide excellent service and to continuously improve your experience on our website. The personal information we collect may include your name, email address, mailing or business address, phone numbers and language preference, but may include other information when needed to fulfill your request.
We collect this information to allow you to find out about, purchase or register for certain products, services and applications and complete those transactions; to enter contests; to subscribe to email newsletters; and to provide you with services or information that may be of interest to you.

The type of personal information we collect falls into 2 basic categories:
Customer feedback and support:
Provides a mechanism for requesting information from PRM Services. This information also provides us with insight on how we may improve our products and services to meet your needs.
Email correspondence:
Used to respond to your inquiries of all kinds. With your permission, may also be used to communicate information about PRM Services and our products and services.

Collection of non-personally identifiable information

The PRM Services website automatically collects non-personally identifiable information from you when you visit our site. This includes click stream data, your Internet Protocol (IP) address and information collected through the use of cookies, as explained below. PRM Services aggregates this information about your visit with those of other visitors. You are not personally identified in any way.

- **Click stream data**

  This data includes general log information (click stream) such as the full Uniform Resource Locator (URL) of the pages you accessed on myventex.com. We also collect referral and aggregated "click-through" statistics such as page views, unique visitors and time spent on the website. This information helps us provide you with a continually improving and enhanced online experience, including the ease and speed of navigation to help you find the products, services and information you need.

- **Internet Protocol (IP) address**

  This is the address used to connect your computer to access the Internet. This information may be used to investigate unauthorized attempts to access, alter or delete data, the spreading of viruses and other illegal intrusions to the website.

This information helps us provide you with a continually improving and enhanced online experience, including ease and speed of navigation to help you find the products, services and information you need. We also use this for analytical purposes to better understand how people are using our website. For example, it allows us to enhance popular web pages and to modify or discontinue those that are not needed.

When do we disclose personal information?

Your personal information will only be used or disclosed for the specific purposes for which it is collected or as authorized by law. For example, PRM Services must maintain website security, which includes the investigation of unauthorized attempts to access, alter or delete data, the spreading of viruses and other illegal intrusions. This could result in disclosures to law enforcement agencies. We may also use your personal information to send you information about PRM Services products or services.

What are your choices?

At anytime you can have your name removed from our mail or email marketing lists. You may opt-out by contacting us at: info@myventex.com with "opt out" in the subject line.

How you can access your personal information

You can access your personal information by contacting the Customer Support team at: info@myventex.com. To assist us in processing your request, please include the following details:

- Contact information (your name, address, email and telephone number)
- Details of the request (e.g., change of email address, unsubscribe from a newsletter, review of your personal information, etc.)

How do we protect your personal information?

PRM Services uses well-established technology to protect the security of your online personal information and your personal content.
While we are committed to maintaining the security of your information, you play an important role in helping us meet this obligation. Never reveal your username, password or authentication question to anyone.
Encryption
For more information about the encryption capabilities of your browser, use the browser's HELP menu.
In general, if your browser's encryption level is not high enough, you will not be able to use many of the PRM Services website services.
Firewalls
A firewall is an "industrial-strength" combination of hardware and software designed to separate the Internet from our internal computer systems and databases. All Internet data flows through a series of safety checkpoints on its way to and from our internal systems so that only authorized messages and transactions enter our computing environment. These firewalls also help to prevent unauthorized access to our computer systems from outside.
By storing your data and messages on our servers, we keep the information securely behind our firewall. Please remember, any information that moves outside our secure website may not be secure.
Viruses
A software virus is a computer file which, when installed (either from a disk or by downloading it via the Internet), can cause damage to a computer. Some viruses are relatively harmless and display annoying messages; others can seriously damage your computer and the information on it. If you choose to download files from the Internet, you should be aware of the risk of viruses. New viruses continue to be detected on the Internet. If you choose to download any files available through links from this website, please take reasonable and appropriate precautions to scan for computer viruses.

How we use cookies and web analysis tools

Info@myventex.com contains links to other websites. While PRM Services takes measures to ensure that the links on our website are to reputable and well-established companies, we are not responsible for the privacy practices of those websites. We encourage you to learn about the privacy practices of those websites.
Click stream data
Click stream data includes general log information (click stream) such as the full Uniform Resource Locator (URL) of the pages you accessed on the PRM Services website and the Internet Protocol (IP) address used to connect your computer to the Internet. We collect click stream data in addition to referral and aggregated "click-through" statistics such as page views, unique visitors and time spent on the website.
Cookies
A "cookie" is a piece of data that a web server creates when you visit a website. This data is typically encoded

information about how and when you use a site. It is placed on your computer in the form of a small text file. Cookies cannot carry viruses or other damaging data.

Children's personal information

PRM Services does not knowingly collect personal information from children under the age of majority without the consent of a parent or guardian.

Links to other sites

While PRM Services takes measures to ensure that the links on our website are to reputable and well-established companies, we are not responsible for the privacy practices of those websites. We encourage you to read and become familiar with the privacy policies of those websites before you volunteer any personal information.

How to reach us

Should you have any additional questions or concerns related to the PRM Services Online Privacy Statement or our privacy practices please write to info@myventex.com or the PRM Services Privacy Office, 45315 Amadis Crescent, Chilliwack, BC Canada V2P 1V8.

*Last Updated June 6th, 2011. © PRM Services.